

### FAQs About Fireplace Replacement Due to Flooding

<b>Water got into my fireplace</b>	If ANY flood water got into your fireplace it will need to be removed/replaced. Perfection can provide a free assessment if you are not sure.
<b>Fireplace removal / replacement</b>	Contact Perfection for a free proposal in 1-2 days. We will help you to determine your best option for replacement.
<b>Getting your order started</b>	Contact Perfection with the proposal #. Have credit card info handy, as payment must be made in advance. Get placed on the installation schedule.

### Before Fireplace Installation

<b>Prep fireplace for for removal</b>	Remove sheetrock & finishing materials 3ft around entire unit. <b>HAVE A SKILLED TRADE DISCONNECT GAS AND ELECTRICAL CONNECTIONS.</b>
<b>Get correct framing dimensions</b>	The rough opening must be framed to the new fireplace. We will send you the fireplace dimensions with your proposal.
<b>Gas log / Glass Door Option</b>	Woodburning fireplaces do not come with gas logs or glass doors. Let your sales person know if you are interested in a bid for these items.

### After Fireplace Installation

<b>Reconnecting gas and electric connections</b>	<b>HAVE A SKILLED TRADE RECONNECT YOUR GAS AND ELECTRIC CONNECTIONS TO THE NEW FIREPLACE.</b>
<b>Mantel Heights</b>	All mantels must adhere to correct manufacturer clearances. Perfection will assist you with your manufacturer specs but we do not install mantels.
<b>Finishing materials around the fireplace</b>	Perfection will install the fireplace box an any venting needed -- other trades will finish out the wall and any surround material.
<b>Starting up your gas fireplace / Installing gas logs / glass doors</b>	After all finishing materials have been completed around your fireplace, <b>you will call Perfection to come back out</b> and install other items included in the proposal (decorative front, remote control, gas logs) These items are not brought out with rough install of the fireplace. A woodburning fireplace without gas logs or glass doors will NOT need this service.
<b>Warranty</b>	All fireplaces installed by Perfection include a one-year warranty . Refer to the users manual for additional details.
<b>Future Service</b>	<i>Perfection services all fireplaces that we install. Call us if you need us!</i>